



Customer Care and  
ADA Coordinator  
**(615) 862-5950**  
AccessRide  
**(615) 880-3970**  
nashvillemta.org  
@NashvilleMTA

Effective April 2, 2017

# Hickory Hollow/ Lenox Express

# 33X

Global Mall at The Crossings  
Hickory Plaza  
Lenox Village  
Music City Central - Bay 13  
National College of Business and Technology  
Walmart

EXPRESS

## ACCESS REAL-TIME BUS INFO ON YOUR MOBILE DEVICE

Now you can find out where your bus is at all times, giving you better access to your trips and your time. With real-time transit data from Nashville MTA, you will know when to go. So you can spend less time waiting and more time going, which means more convenience for you.

Available on the  
App Store

Available on the  
Google play

Transit

Roadify

Moovit

Music City  
Transit Tracker

Google  
Maps

T-Hub

REAL-TIME  
BUS INFO

Metropolitan Transit Authority  
430 Myatt Drive, Nashville, TN 37115

designed by CHK America – chkamerica.com

**Music City Central** – Hours of Operation  
400 Charlotte Avenue  
5:15 a.m. to 1:15 p.m. – Monday-Friday  
6:00 a.m. to 10:15 p.m. – Saturday  
6:00 a.m. to 9:15 p.m. – Sundays and holidays  
**Administrative Offices: (615) 862-5969**  
430 Myatt Drive, Nashville, TN 37115  
8:00 a.m. to 4:30 p.m. – Monday-Friday  
Closed weekends and holidays

*Ticket Sales and Information at Music City Central*

400 Charlotte Avenue  
6:00 a.m. to 6:30 p.m. – Monday-Friday  
8:00 a.m. to 5:00 p.m. – Saturday  
10:30 a.m. to 2:30 p.m. – Sunday  
Closed holidays

**Customer Care Call Center: (615) 862-5950**

6:30 a.m. to 6:30 p.m. – Monday-Friday  
8:00 a.m. to 5:00 p.m. – Saturday  
10:30 a.m. to 2:30 p.m. – Sunday  
Closed holidays

### MTA Office Hours

On the following major holidays, MTA operates service on a Sunday/Holiday schedule:

- New Year's Day • Memorial Day • Independence Day • Labor Day • Thanksgiving • Christmas

On Martin Luther King Jr. Day, MTA operates service on a Saturday schedule.

### Holiday Service

## EasyRide

### Commuter Benefits

- **Saves tax dollars**
- **On-site parking becomes a non-issue**
- **Less-stressed employees**

### Benefits to employees

- **Cuts taxable income**
- **Reduces car expenses**
- **Arrive at work relaxed**

For more information, contact MTA at  
**(615) 862-5969** or ask your Human Resources Director about commuter benefits.



### Title VI

Title VI of the Civil Rights Act of 1964 states that "No Person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." For more information on Title VI, visit [nashvillemta.org](http://nashvillemta.org).

### ADA

The Nashville MTA and Regional Transportation Authority of Middle Tennessee (RTA) make reasonable accommodations in order for individuals with disabilities to fully use transit services. All requests should be made in advance by filling out and submitting a Reasonable Accommodation Request form. For more information on Reasonable Accommodations, visit [nashvillemta.org](http://nashvillemta.org).

### Snow Route Detours

Be prepared for winter weather and pick up your MTA snow route detours brochure today. Snow route information may be found at MTA displays around town, on MTA buses, online at [nashvillemta.org](http://nashvillemta.org), or by calling Customer Care at **(615) 862-5950**.

### Destination Signs

Every MTA bus is marked with a route number as well as the destination name or area. All express routes are designated by an "X" following the route number. If you have questions about where a bus is going, please ask the driver as you board.

### Fares

Adult – Local, Airport & BRT lite Services..... \$1.70  
Express Service..... \$2.25  
Senior ..... \$ .85  
(ages 65 and older, please show driver proof of age before depositing fare)  
People with Disabilities and Medicare Cardholders..... \$ .85  
(please show driver special identification card before depositing fare)  
Youth Fare..... \$1.00  
(ages 19 and younger, please alert driver before depositing fare and be prepared to show proof of age upon request)  
Children ages 4 and younger..... No Charge

### Services for Medicare Cardholders, Seniors, or People with Disabilities

Medicare cardholders, who are not elderly or disabled, qualify for a reduced MTA fare of 85 cents on MTA buses with their Medicare ID.

Seniors age 65 and older and people with disabilities qualify for a reduced MTA fare of 85 cents on MTA buses with one of the following ID cards: Medicare, Seniors-MTA Golden Age, or driver's license; Disabled/Medicare, MTA Special Service, or other transit ID card for the disabled.

Passengers whose disabilities prevent them from using the large MTA buses may qualify for special door-to-door van service through the MTA AccessRide Program. Please call the MTA AccessRide Office at **(615) 880-3970** for more information or visit the MTA website at [nashvillemta.org](http://nashvillemta.org).

For a list of other locations for specific areas, please call  
MTA Customer Care at **(615) 862-5950**.

### MTA Schedule Displays Around Town

Andrew Johnson Building, 710 James Robertson Parkway	
Bridgestone Arena, 501 Broadway	
City Hall & Metro Courts, 1 Public Square	
Davy Crockett Building, 500 James Robertson Parkway	
Justice A.A., Birch Building, 400 2nd Avenue North	
Lincoln College of Technology, 1524 Gallatin Road	
Looby Center and Library, 2301 Rosa L. Parks Boulevard	
Metro Action Commission, 800 2nd Avenue North	
Metro General Hospital, 1818 Albion Street	
MTA Madison Headquarters, 430 Myatt Drive	
Music City Central, 400 Charlotte Avenue	
Nashville Downtown Library, 615 Church Street	
Nashville State CC (Main campus), 120 White Bridge Pike	
Nashville State CC (SE Campus), 5248 Hickory Hollow Parkway	
Riverfront Regional Rail Station, 108 1st Avenue North	
Tennessee Dept. of Human Services, 1000 2nd Avenue North	
Tennessee Dept. of Probation, 220 Blanton Avenue	
Tennessee Performing Arts Center, 505 Deaderick Street	
Tennessee State University, 3500 John A. Merritt Boulevard	
William R. Snodgrass Tennessee Tower, 311 7th Avenue North	

### MTA Passes

For your convenience, passes are available for purchase at Music City Central (400 Charlotte Avenue), online at [nashvillemta.org](http://nashvillemta.org), or by phone at **(615) 862-5950**. In addition, passes may be requested via mail by sending the request to the MTA Administrative Office address.

All-Day Pass..... \$5.25 7-Day Pass..... \$24.00  
All-Day Discounted Pass..... \$3.25 31-Day..... \$84.00  
All-Day Youth Pass..... \$3.50 Discounted Pass..... \$44.00  
20-Ride Local..... \$32.00 Quest 7-Day Youth Pass..... \$16.00  
20-Ride Express..... \$42.00 Quest 31-Day Youth Pass..... \$58.50  
Discounted Pass..... \$17.00

Cash, checks, money orders, and credit cards are accepted for these purchases. A shipping fee will be applied to all mail, phone and online orders.

**Express Upgrades:** Deposit an extra 50 cents to use a 20-Ride Local Pass on an express bus.

For more information, please call MTA Customer Care at **(615) 862-5950** or visit our website at [nashvillemta.org](http://nashvillemta.org).

### Music City Central

The main transfer station is located at Music City Central (400 Charlotte Avenue).

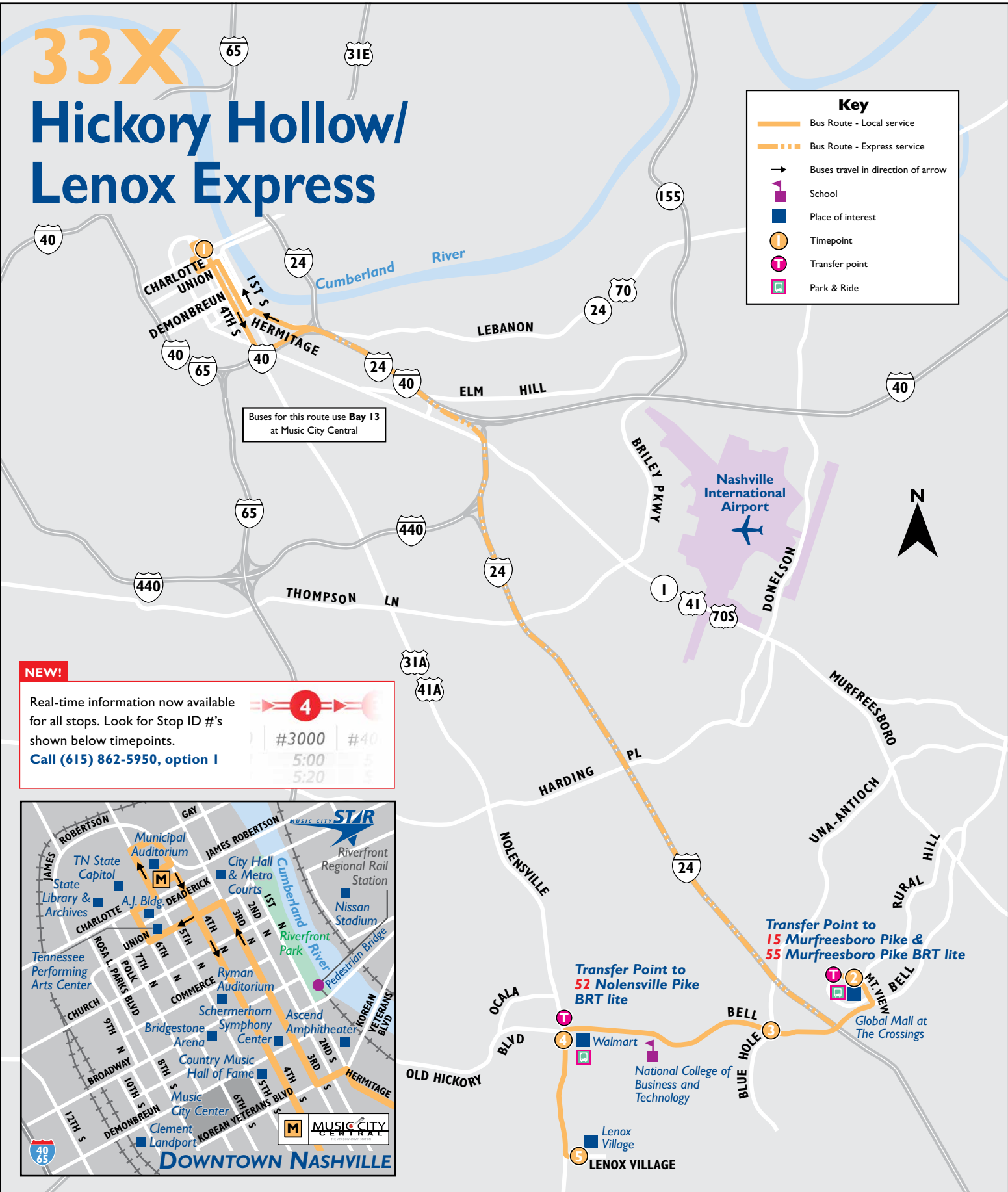
All MTA buses are accessible and equipped with bike racks.

# 33X

## Hickory Hollow/ Lenox Express

**Key**

- Bus Route - Local service
- Bus Route - Express service
- Buses travel in direction of arrow
- School
- Place of interest
- Timepoint
- Transfer point
- Park & Ride



Buses for this route use **Bay 13** at Music City Central

**NEW!**

Real-time information now available for all stops. Look for Stop ID #'s shown below timepoints.  
Call (615) 862-5950, option 1

#3000	#40
5:00	5:00
5:20	5:20



### WEEKDAYS to Downtown

Lenox Village	Walmart	Bell & Blue Hole Road	Hickory Hollow Park & Ride	Music City Central
5	4	3	2	1
#4603	#4604	#380	#4909	—
6:10	6:15	6:24	6:35	7:20*
6:33	6:40	6:50	7:00	7:48
1:10	1:15	1:24	1:33	1:58
4:45	4:50	5:00	5:08	5:40

• On school days only, this bus continues to Martin Luther King Jr. Magnet School.  
# Bus Stop ID numbers shown below timepoints.

**NO SERVICE SATURDAYS, SUNDAYS OR HOLIDAYS**

a.m. trips | p.m. trips

### WEEKDAYS from Downtown

Music City Central Bay 13	Hickory Hollow Park & Ride	Bell & Blue Hole Road	Walmart	Lenox Village
1	2	3	4	5
#4415	#4909	#379	#4604	#4603
12:18*	12:43	12:48	12:56	1:02
3:45~	4:19	4:27	4:37	4:45
4:40	5:24	5:32	5:42	5:50
5:25	6:01	6:08	6:18	6:26

# Bus Stop ID numbers shown below timepoints.

\* On school early dismissal days only, this bus begins service at Martin Luther King Jr. Magnet School at 11:50 a.m. and travels directly to Music City Central.

~ On school days only, this bus begins service at Martin Luther King Jr. Magnet School at 3:20 p.m. and travels directly to Music City Central.