

Golden Valley

Customer Care and
ADA Coordinator
615-862-5950
AccessRide
615-880-3970
nashvillemta.org
@NashvilleMTA



LIMITED SERVICE

41

FedEx
Golden Valley
Music City Central - Bay 2
Trinity Hills
UPS

Effective October 1, 2017

ACCESS REAL-TIME BUS INFO ON YOUR MOBILE DEVICE

Now you can find out where your bus is at all times, giving you better access to your trips and your time. With real-time transit data from Nashville MTA, you will know when to go. So you can spend less time waiting and more time going, which means more convenience for you.

Available on the
App Store

Available on the
Google Play

Icons for: T-Hub, Transit, Roadify, Music City Transit Tracker, Google Maps, Meovrr, Music City Transit Tracker, Google Maps.

REAL-TIME BUS INFO

EasyRide Commuter Benefits

Benefits to employers

- Saves tax dollars
- On-site parking becomes a non-issue
- Less-stressed employees

Benefits to employees

- Cuts taxable income
- Reduces car expenses
- Arrive at work relaxed

For more information, contact MTA at **615-862-5969** or ask your Human Resources Director about commuter benefits.

MTA-RTA COMMUTER PROGRAM

Holiday Service

On the following major holidays, MTA operates service on a Sunday/Holiday schedule:

- New Year's Day • Memorial Day • Independence Day • Labor Day • Thanksgiving • Christmas

On Martin Luther King Jr. Day, MTA operates service on a Saturday schedule.

MTA Office Hours

Customer Care Call Center: **615-862-5950**
6:30 a.m. to 8:00 p.m. – Monday-Friday
8:00 a.m. to 5:00 p.m. – Saturday
10:30 a.m. to 2:30 p.m. – Sunday
Closed holidays

Ticket Sales and Information at Music City Central
400 Charlotte Avenue
6:00 a.m. to 6:30 p.m. – Monday-Friday
8:00 a.m. to 5:00 p.m. – Saturday
10:30 a.m. to 2:30 p.m. – Sunday
Closed holidays

Music City Central – Hours of Operation
400 Charlotte Avenue
5:15 a.m. to 1:15 p.m. – Monday-Friday
6:00 a.m. to 10:15 p.m. – Saturday
6:00 a.m. to 9:15 p.m. – Sundays and holidays

Administrative Offices: **615-862-5969**
430 Myatt Drive, Nashville, TN 37115
8:00 a.m. to 4:30 p.m. – Monday-Friday
Closed weekends and holidays

Metropolitan Transit Authority
430 Myatt Drive, Nashville, TN 37115

designed by CHK America – chkamerica.com

Fares

Adult – Local, Express, Airport & BRT (like Services): \$1.70
2nd Ride Transfer (within 2 hours of boarding): No Charge
Senior \$.85
(ages 65 and older, please show driver proof of age before depositing fare)
People with Disabilities and Medicare Cardholders: \$.85
(please show driver special identification card before depositing fare)
Youth Fare: \$1.00
(ages 19 and younger, please alert driver before depositing fare and be prepared to show proof of age upon request)
Children ages 4 and younger: No Charge

Services for Medicare Cardholders, Seniors, or People with Disabilities

Medicare cardholders, who are not elderly or disabled, qualify for a reduced MTA fare of 85 cents on MTA buses with their Medicare ID.

Seniors age 65 and older and people with disabilities qualify for a reduced MTA fare of 85 cents on MTA buses with one of the following ID cards: Medicare; Seniors-MTA Golden Age; or driver's license; Disabled/Medicare; MTA Special Service; or other transit ID card for the disabled.

Passengers whose disabilities prevent them from using the large MTA buses may qualify for special door-to-door van service through the MTA AccessRide Program. Please call the MTA AccessRide Office at **615-880-3970** for more information or visit the MTA website at nashvillemta.org.

Destination Signs

Every MTA bus is marked with a route number as well as the destination name or area. All express routes are designated by an "X" following the route number. If you have questions about where a bus is going, please ask the driver as you board.

Snow Route Detours

Be prepared for winter weather and pick up your MTA snow route detours brochure today. Snow route information may be found at MTA displays around town, on MTA buses, online at nashvillemta.org, or by calling Customer Care at **615-862-5950**.

ADA

The Nashville MTA and Regional Transportation Authority of Middle Tennessee (RTA) make reasonable accommodations in order for individuals with disabilities to fully use transit services. All requests should be made in advance by filling out and submitting a Reasonable Accommodation Request form. For more information on Reasonable Accommodations, visit nashvillemta.org.

Title VI

Title VI of the Civil Rights Act of 1964 states that "No Person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." For more information on Title VI, visit nashvillemta.org.

MTA Passes

For your convenience, passes are available for purchase at Music City Central (400 Charlotte Avenue), online at nashvillemta.org, or by phone at **615-862-5950**. In addition, passes may be requested via mail by sending the request to the MTA Administrative Office address.

All-Day Pass:	\$3.25	7-Day Pass:	\$16.00
All-Day Discourteed Pass:	\$2.00	31-Day Pass:	\$55.00
All-Day Youth Pass:	\$2.25	Discourteed Pass:	\$29.00
20-Ride Local & Express:	\$32.00	Quest 7-Day Youth Pass:	\$10.00
20-Ride Discourteed Pass:	\$17.00	Quest 31-Day Youth Pass:	\$38.00

Cash, checks, money orders, and credit cards are accepted for these purchases. A shipping fee will be applied to all mail, phone and online orders.

For more information, please call MTA Customer Care at **615-862-5950** or visit our website at nashvillemta.org.

Music City Central

The main transfer station is located at Music City Central (400 Charlotte Avenue).

All MTA buses are accessible and equipped with bike racks.

MTA Schedule Displays Around Town

Andrew Johnson Building	710 James Robertson Parkway
Bridgestone Arena	501 Broadway
City Hall & Metro Courts	1 Public Square
Davy Crockett Building	500 James Robertson Parkway
Justice A.A. Birch Building	404 2nd Avenue North
Lincoln College of Technology	1524 Gallatin Road
Looby Center and Library	2301 Rosa L. Parks Boulevard
Metro Action Commission	800 2nd Avenue North
Metro General Hospital	1818 Albion Street
MTA Madison Headquarters	430 Myatt Drive
Music City Central	400 Charlotte Avenue
Nashville Downtown Library	615 Church Street
Nashville State CC (Main campus)	120 White Bridge Pike
Nashville State CC (SE Campus)	5248 Hickory Hollow Parkway
Riverfront Regional Rail Station	108 1st Avenue North
Tennessee Dept. of Human Services	1000 2nd Avenue North
Tennessee Dept. of Probation	220 Blanton Avenue
Tennessee Performing Arts Center	505 Deaderick Street
Tennessee State University	3500 John A. Merritt Boulevard
William R. Snodgrass Tennessee Tower	311 7th Avenue North

For a list of other locations for specific areas, please call MTA Customer Care at **615-862-5950**.

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Key

- Bus Route - Local service
- Buses travel in direction of arrow
- Place of interest
- Timepoint

NEW!

Real-time information now available for all stops. Look for Stop ID #'s shown below timepoints.

Call 615-862-5950, option 1

Buses for this route use Bay 2 at Music City Central

WEEKDAYS to Downtown

Ewing Drive & Gwynnwood	Whites Creek & Green	Old Matthews & Silas	Trinity Lane & Brick Church Pike	Music City Central
#3947	#4133	#2504	#4132	—
5:41		5:53	6:00	6:12
6:38		6:52	6:59	7:14
7:39		7:52	7:58	8:11
3:46	3:52			4:10
4:50	4:56			5:13

Bus Stop ID numbers shown below timepoints.

WEEKDAYS from Downtown

Music City Central Bay 2	Trinity Lane & Brick Church Pike	Old Matthews & Silas	Whites Creek & Green	Ewing Drive & Gwynnwood
#4429	#2496	#2500	#4134	#3947
6:15			6:31	6:38
7:15			7:32	7:39
3:15	3:29	3:34		3:44
4:18	4:33	4:38		4:50
5:22	5:38	5:44		5:54

Bus Stop ID numbers shown below timepoints.

NO SERVICE SATURDAYS, SUNDAYS OR HOLIDAYS

a.m. trips p.m. trips