

CROSSING TIPS

- Never cross in front of a transit bus at the bus stop
- Wait until the transit bus leaves the bus stop before crossing the street
- Stay on the sidewalk until the bus leaves the bus stop
- Look left-right-left and, if clear, begin crossing the street
- Continue to check for traffic in all directions, especially for vehicles turning "Right-on-Red"
- At intersections with signals, follow the directions given by the signals
- Cross streets only in designated crosswalks and obey all traffic signals

GENERAL SAFETY

- Recreational equipment such as skateboards, roller skates or roller blades are not permitted for use on MTA property or buses
- If in a crowd, hold your purse tightly and close to your body; keep your wallet in a front or inside coat pocket
- If you are traveling with small children, make sure they are well supervised on buses and at Music City Central
- To prevent separation from children, board together; always exit the bus with children in front of you
- Strollers should be folded prior to boarding
- Children may board a bus and ask for a "Safe Place"; a supervisor will meet the bus and take the child to a safe location

CONTACT INFORMATION

Customer Care
(615) 862-5950

Hours:
Monday-Friday, 6:30 a.m. to 6:30 p.m.
Saturday, 8 a.m. to 5 p.m.
Sunday, 10:30 a.m. to 2:30 p.m.
Closed holidays

Lost and Found
(615) 862-5950

Music City Central Station
400 Charlotte Avenue

Hours:
Monday-Friday, 5:15 a.m. to 11:15 p.m.
Saturday, 6 a.m. to 10:15 p.m.
Sundays and holidays, 6 a.m. to 9:15 p.m.

Ticket Sales & Information
Monday-Friday, 6 a.m. to 6:30 p.m.
Saturday, 8 a.m. to 5 p.m.
Sunday, 10:30 a.m. to 2:30 p.m.
Closed holidays

Administrative Offices
(615) 862-5969

Hours:
Monday-Friday, 8 a.m. to 4:30 p.m.
Closed weekends and holidays

Web site
nashvillemta.org



BUS PASSENGER SAFETY GUIDE



MUSIC CITY CENTRAL STATION

- Enter Music City Central through passenger doors and walkways; never enter through bus entry/exit driveways
- Be watchful of buses entering/exiting the facility
- Stay on sidewalks while inside Music City Central
- Only cross Music City Central bus lanes at designated crosswalks
- Never run after a bus that has pulled away from the bay



SAFETY FIRST

The Nashville Metropolitan Transit Authority (MTA) wants you to have a safe and pleasant experience while using our service and facilities.

By following the safety tips in this brochure, you can take a greater role in reducing the risk of injury to yourself or others while riding the bus.

WAITING FOR THE BUS

- When possible, select a busy and/or well-lit bus stop
- In inclement weather, consider riding an earlier bus due to potential traffic issues
- Double-check route name and number on the bus display signs to make sure you are boarding the correct bus



BOARDING AND EXITING



or ticket ready and show any identification cards clearly to the operator when paying a reduced fare

- Allow passengers to exit the bus prior to boarding
- Enter the bus through the door closest to the driver
- Hold onto the railings to prevent accidents
- Have your fare or ticket ready and show any identification cards clearly to the operator when paying a reduced fare
- Find a seat promptly and place your belongings on your lap instead of taking an extra seat
- Allow the elderly and people with disabilities to use the priority seating
- Signal the bus driver about one block before the stop by either pulling the stop cord or pushing the strip located next to the window
- Use the exit doors toward the middle of the bus
- Use handrails when going down the steps



ON BOARD

- Please do not distract the bus operator while he or she is driving
- If no seats are available, use hand rails and always stand behind the yellow line located on the floor behind the driver
- Avoid sitting on the floor, steps, etc. and follow the direction of the operator
- Do not extend your legs or other personal belongings into the aisle or across seats
- Do not place any part of your body outside the window
- Do not throw items out the windows
- Smoking is not permitted on transit vehicles or in MTA facilities
- Flammable liquids are not allowed on transit vehicles or in MTA facilities
- Radios or other listening devices may be used with earphones and the volume should be low enough so that others cannot hear it
- Eating and drinking is not permitted on transit buses

BIKE SAFETY TIPS

PRIOR TO BOARDING:

- Please do not sit on your bike at the bus stop while waiting for the bus to arrive
- Remove items such as water bottles, air pumps, etc. before securing the bike
- Load the bike from the curb side

WHEN EXITING:

- As the bus approaches your stop, inform the bus operator that you will be unloading your bike
- Unload your bike from the curb side only
- Step away from the bus to the curb with your bike
- Wait until the bus pulls away; never proceed directly in front of the bus into traffic

