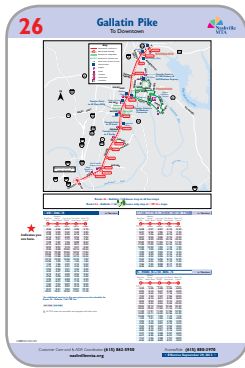




Many area bus stops have signs with map and schedule information.



## MTA Office Hours

### Customer Care Call Center

(615) 862-5950  
 6:30 a.m. to 6:30 p.m. — Monday-Friday  
 8:00 a.m. to 5:00 p.m. — Saturday  
 10:30 a.m. to 2:30 p.m. — Sunday

### Music City Central Station Ticket Sales and Information

400 Charlotte Avenue  
 6:00 a.m. to 6:30 p.m. — Monday-Friday  
 8:00 a.m. to 5:00 p.m. — Saturday  
 10:30 a.m. to 2:30 p.m. — Sunday  
 Closed holidays

### Music City Central Station Hours of Operation

400 Charlotte Avenue  
 5:15 a.m. to 11:15 p.m. — Monday-Friday  
 6:00 a.m. to 10:15 p.m. — Saturday  
 6:00 a.m. to 9:15 p.m. — Sundays and holidays

### MTA Administrative Offices

430 Myatt Drive  
 Nashville, TN 37115

NashvilleMTA.org  
 @Nashville\_MTA



Call (615) 862-5950 to request this information in an alternative format.

*Funded by grants from the Greater Nashville Regional Council Area Agency on Aging and Disability.*

Updated April 2014

# TRAVEL TRAINING

Your Ticket to Independence



## Would you like a free 31-Day Pass?

As part of this program, sponsored by the Greater Nashville Regional Council Area Agency on Aging and Disabilities, individuals ages 60 and older are eligible for a free 31-Day Pass upon completion of the Travel Training program. For more information, please call (615) 880-3597.

## Important Numbers

**Travel Trainer**  
 (615) 880-3597

**AccessRide**  
 (615) 880-3970  
 (615) 880-3294 (Fax)

**Customer Care**  
 (615) 862-5950

**ADA Coordinator**  
 (615) 862-5950

## TRAVEL TRAINING

### What is Travel Training?

Travel Training is a program that teaches people with and without disabilities how to ride MTA buses. Our goal is to provide one-on-one training that will help you feel comfortable and confident riding to your destination. Presentations including information about the Music City Central transit station and travel training for groups are available.

### Who is eligible to receive Travel Training?

Anyone who wants to learn how to ride MTA buses can sign up for Travel Training. This service is helpful for students, seniors, people with and without disabilities and anyone with a desire to learn how to ride the bus.

### Where is Travel Training held?

Hands-on training may be taught in a classroom, a private facility, near the customer's home, or on a bus. We will design a program to fit your needs.

### When is Travel Training held?

Your needs will determine when Travel Training is held. We offer day and evening classes, and training may take place on a weekday or on a Saturday.



*All MTA buses are fully accessible.*

### How long does Travel Training last?

Travel Training lasts as long as necessary to make sure you are ready and able to ride MTA buses. Both you and the trainer must feel confident about your progress and decide the level of the training together.

### Is there a cost for Travel Training?

There is no charge for Travel Training, but you will need to pay the standard bus fare. Seniors ages 65 and older, people with disabilities, and youth ages 19 and younger are eligible for a discounted fare.

### How do you request Travel Training?

To request a Travel Training referral form or to find out more about the program, please call the Travel Training Office at (615) 880-3597.



*Travel Training can help people with disabilities learn to ride MTA and RTA buses and the Music City Star train with confidence.*