

How to Use the Fare Box

Cash

Step 1

Please inform the driver which type of fare or pass you need before placing money into the fare box. If you are eligible for a discounted fare (Seniors ages 65 and older, people with disabilities, Medicare cardholders, youth ages 19 and younger), please inform the driver.

Step 2

Insert bills and coins here. The fare box accepts \$1, \$2, \$5, \$10, and \$20 bills, as well as U.S. coins, including \$1 coins. If you insert more than the price of the fare, the fare box will issue a change card with your balance.

Step 3

Collect change card or All-Day Pass here.



All-Day, 7-Day & 31-Day Passes

include: All-Day Pass
7-Day Pass
31-Day Pass
7-Day Youth Pass
31-Day Youth Pass
All-Day Discounted Pass
31-Day Discounted Pass

Step 1

On the first day of use, activate your multi-day pass here.

Step 2

Once your pass is activated, swipe it here on the remaining days.



20-Ride Cards

include: 20-Ride Local
20-Ride Express
20-Ride Discounted Pass
20-Ride RTA Express Bus

Step 1

Insert your card here.

Step 2

Retrieve your card here and check the back for number of remaining rides.



NASHVILLE MTA FARE CARDS

Your ticket to Music City



Frequently Asked Questions

What is a local bus?

A local bus is a fixed-route bus that makes regular stops along its route to pick up and drop off passengers.

What is an express bus?

An express bus operates with a limited number of stops. All express routes have an "X" following the route number on the bus destination signs, route schedules, and the system map.

Where may I buy an MTA pass?

MTA passes may be purchased at Music City Central (400 Charlotte Ave.), online at NashvilleMTA.org, by mail to 430 Myatt Drive, Nashville, TN 37115, or by phone at (615) 862-5950.**

What are the rates for cash fares?

Adult – Local & BRT Service	\$ 1.70
Adult – Express Service	\$ 2.25
Adult - All-Day Pass	\$ 5.25
Adult - All-Day Discounted Pass	\$ 3.25
Youth Fare	\$ 1.00
Youth - All-Day Pass	\$ 3.50
<i>ages 19 and younger, please show driver proof of age upon request</i>	
Senior	\$.85
<i>ages 65 and older, please show driver proof of age before depositing fare</i>	
People with Disabilities, Medicare Cardholders	\$.85
<i>special identification card required</i>	
1-Ride RTA Express Bus	\$ 4.25
1-Ride RTA Express Bus (Reduced Fare)*	\$ 2.00
20-Ride RTA Express Bus	\$73.50
Children ages 4 and younger	No Charge

*Call customer care for identification requirements.

Please note: There are no cash refunds on fare cards.

CUSTOMER CARE HOURS

6:30 a.m. to 6:30 p.m. Weekdays
8 a.m. to 5 p.m. Saturdays
10:30 a.m. to 2:30 p.m. Sundays
Closed Holidays

Individuals who have questions about the fare cards should contact
Customer Care at (615) 862-5950
or visit the MTA website at
NashvilleMTA.org



Call (615) 862-5950 to request this information in an alternate format.

Nashville MTA
430 Myatt Drive • Nashville, TN 37115

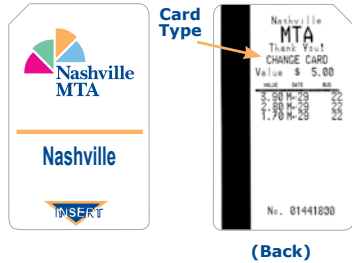


Revised September 2015

** A shipping fee will be applied to all mail, phone and online orders.

Types of MTA Ticket Media

CHANGE CARD



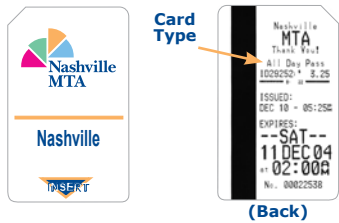
You will receive this card if you insert more money than the established fare in the fare box. The box will deduct the fare from the total amount of money you insert, then issue a card with your remaining balance.

Please be sure to tell the driver that you need a change card, as he or she must push the button to issue the card within 20 seconds. If more than 20 seconds passes, the machine will reset and you will forfeit your change card. Use the amount on the change card toward your fare the next time you ride the bus.

Please do not fold, bend, or allow your card to get wet. This could damage the card.

Fare Card

ALL-DAY PASSES



20-RIDE DISCOUNTED PASS 31-DAY DISCOUNTED PASS For Seniors 65 and Older, People with Disabilities and Medicare cardholders



Description

If you wish to purchase an All-Day Pass, please inform the driver before placing money into the fare box. If you are eligible for a discounted fare (Seniors ages 65 and older, people with disabilities, Medicare cardholders, youth ages 19 and younger), please inform the driver.*

When you purchase an All-Day Pass at the fare box, a card that is similar to a change card will be issued. The All-Day Pass is valid from the time of purchase until the last bus run of that day. The words All-Day Pass, Discounted or Quest Youth will be printed on the back. When boarding the bus for your next trip, simply swipe the pass through the reader on the top right side of the fare box. (See diagram on the back of this brochure.)

For your convenience, the All-Day Pass also is available for purchase in advance at all MTA ticket outlets, online at NashvilleMTA.org, by mail, or by phone at (615) 862-5950.

The 20-Ride Discounted Pass is valid for 20 rides on any MTA bus route.* Identification is required.

The 31-Day Discounted Pass is valid on any MTA bus route for 31 consecutive days from the first day of use. This pass provides unlimited rides during the 31-day period.* Identification is required.

Fare Card

7-DAY PASS 31-DAY PASS ANNUAL PASS



20-RIDE EXPRESS 20-RIDE LOCAL



QUEST 7-DAY YOUTH PASS QUEST 31-DAY YOUTH PASS For Youth 19 and Under



20-RIDE RTA EXPRESS BUS



Description

The 7-Day Pass is valid on any MTA bus route for seven consecutive days from the first day of use. This pass provides unlimited rides during the seven-day period.*

The 31-Day Pass is valid on any MTA bus route for 31 consecutive days from the first day of use. This pass provides unlimited rides during the 31-day period.*

An Annual Pass is valid on any MTA bus route for 12 consecutive months from the first day of use. This pass provides unlimited rides during a calendar year, and costs \$1,000. A photo will be taken for placement on this pass.*

The 20-Ride Express card is valid for 20 rides on any MTA bus route.*

The 20-Ride Local card is valid for 20 rides on any MTA bus except express routes. An extra 50 cents is required to use the 20-Ride Local card on an express bus.*

The Quest 7-Day Youth Pass is valid on any MTA bus route for seven consecutive days from the first day of use. This pass provides unlimited rides during the seven-day period.*

The Quest 31-Day Youth Pass is valid on any MTA bus route for 31 consecutive days from the first day of use. This pass provides unlimited rides during the 31-day period.*

The 20-Ride Express bus card is valid for 20 rides to and from Nashville on the following routes: 84X Murfreesboro Express, 86X Smyrna/La Vergne Express, 87X Gallatin Express, 88X Dickson Express, 89X Springfield/Joelton Express, 91X Franklin Express, 92X Hendersonville Express, 94X Clarksville Express, 95X Spring Hill Express, 96X Nashville/Murfreesboro Relax & Ride, and all other MTA bus routes.

*MTA fare cards are valid for rides on any route except for RTA express routes.

Please note: Identification may be requested with any MTA pass.