

- Q:** Where can I find schedule information on bus routes?
- A:** All schedule information is available online at NashvilleMTA.org under the Maps and Schedules tab. There are also schedule displays located at Music City Central, the downtown library, and various businesses throughout the county.
- Q:** Will yellow school buses still be used to transport students to school?
- A:** Yes. The yellow buses will operate in tandem with the MTA buses.
- Q:** Can I use my card to get to extra-curricular activities?
- A:** Yes. This program is designed to provide transportation to and from your after-school activities. Make sure to reference schedule information to and from your event.
- Q:** I'm transferring from one Metro school to another. Do I need to get a new card?
- A:** Yes. You will need to turn in your old student ID

card, and you will be issued a new card when you enroll in another school.

- Q:** If I have a question about the StrIDe program who do I call?
- A:** On regular school days MNPS Customer Service can be reached at 615-259-4636, from 6:30 a.m. to 5:30 p.m., Monday through Friday. On school holidays, MNPS Customer Service hours are 8:00 a.m. to 4:30 p.m., Monday through Friday.
- Q:** How do I opt out my 9-12 grade child from the program?
- A:** Contact your school for an opt-out form.

**For more information, please visit [NashvilleMTA.org](http://NashvilleMTA.org) or call Customer Care at 615-862-5950.**

For students riding Nashville MTA buses: please remember to wait for the bus to pull away from the bus stop before crossing the street. Unlike Metro school buses, **MTA buses do not have stop signs** to prevent traffic from pulling around the bus. That's why it is important to wait for the MTA bus to pull away from the bus stop **FIRST** so you can then look for traffic before crossing the street.

We want all our riders to be safe. So remember to let the MTA bus pull out from the bus stop before you start to cross the street!

**AFTER EXITING,  
PLEASE DO NOT  
CROSS IN FRONT  
OF THE BUS.**



**TRAFFIC DOES NOT STOP FOR TRANSIT VEHICLES.**

**STRIDE**  
MNPS/MTA Student Ridership Initiative



METRO  
NASHVILLE  
PUBLIC  
SCHOOLS



Nashville  
MTA



## MNPS/MTA Student Ridership Initiative

In partnership with the Mayor's Office and Metro Nashville Public Schools (MNPS), the Nashville MTA offers a program called StriDe. This initiative helps students get to and from school and other activities via an MTA bus.

All MNPS students enrolled in grades 9 through 12 will be able to ride MTA buses at no cost. Students in grades 5-8 who attend an out-of-zone school where they have no yellow bus service are eligible to participate in the StriDe program, but must receive their parent's permission to have their ID programmed for use on MTA buses. This transit partnership works in tandem with regular MNPS bus transportation.

Students' MNPS ID cards serve as their school ID card, library card and MTA bus pass. It is programmed to work on the fare boxes on all MTA buses. Students should place their ID above the bulls-eye located on the fare box and wait for the box to beep. This sound indicates the card has been recognized and the student will be allowed to board.

A new school ID card will be issued at the start of each school year and is non-transferrable. It is valid for bus rides on MTA buses within Davidson County only. Students will be issued student ID cards at their respective schools. Cost to replace a lost or damaged card is \$15 and can be obtained from their school.

Students utilizing this service should follow the MTA Code of Conduct. Signs are posted on the buses, online and at Music City Central.

For more information about bus routes or schedules, call MTA Customer Care at 615-862-5950 or visit our website at [NashvilleMTA.org](http://NashvilleMTA.org).

## FREQUENTLY ASKED QUESTIONS

**Q:** Can all MNPS students ride at no cost?

**A:** No. Only students in grades 9-12 enrolled in MNPS schools for the 2017-2018 school year may ride MTA buses in Davidson County at no cost. Middle school students (grades 5 through 8) who attend an out-of-

zone school where they have no yellow bus service are eligible to participate in the StriDe program with parental permission.

**Q:** What should I do if my card is lost/damaged/broken? How much does a replacement card cost?

**A:** Go to your school's office and report your card as lost/damaged/broken. You will be issued another card. The cost of the replacement card is \$15. Remember: Do not bend, chip, wash or otherwise damage your card. If you do, the card may not work.

**Q:** Is the card only used for transportation to school or can it be used at any time?

**A:** This card can be used at any time during the school year and summer to ride Nashville MTA buses within Davidson County.

**Q:** If I don't have my card and want to ride the bus, can I use my friend's card and ride for free?

**A:** No. This card is only to be used by the MNPS student to whom it is issued. Misuse of the StriDe benefit can result in the loss of riding privileges. If you

don't have your card, you will need to pay the \$1 youth fare to ride an MTA bus.

**Q:** When does my card expire?

**A:** Your card will expire September 15, 2018.

**Q:** Where can I find a copy of the Code of Conduct?

**A:** MTA Code of Conduct information can be found at Music City Central, inside MTA buses, and online at [NashvilleMTA.org](http://NashvilleMTA.org).

**Q:** I'm home schooled. Will I get a card?

**A:** No. This card is only available if you are an MNPS student in grades 9-12 or grades 5-8 attending an out-of-zone school.

**Q:** I'll be transitioning soon to an MNPS school. Will I get a card?

**A:** Yes. If you are in grades 9-12, you will receive a card when you enroll in MNPS or participating charter schools. If you are in grades 5-8 and qualify (see previous question), you will be issued a card; however, you will need to complete a registration form to opt in to the StriDe program.