

APAC Minutes – Meeting July 23, 2014 1:00pm

Music City Central

400 Charlotte Avenue

Nashville, TN 37219

1. Call to Order/Introductions

Patricia Valladares, Chair

Attendees: Dan Dillon, Emily Hoskins, Jack Jakobik, Tricia Griggs, Ashley Marlow, Zeda Riggs, Charles Mitchell, Felix Castrodad, Tracey Beard, Robert Greene, Donna DeStefano, Jerome Kyles, Jane Walling, Peggy Ivy, Sarah Mueller

Excused Absences: Debbie Chadwick, Steve Zargoski, Paul Ford

2. Approval of Minutes

3. Reports / Old and New Business

Patricia Valladares asked why the month of May reports were sent but not the June reports. Ashley Marlow stated that both months were reported just not the June passenger counts. The count was not available at the time of this meeting. There was not a board meeting in June therefore, the June passenger counts had not been totaled yet with the finance department. Tricia Griggs asked if there was a way to police the conditional eligibility reports. Zeda Riggs said MTA has launched a program in July within Trapeze that would be able to help with that process.

Felix Castrodad mentioned that the APAC minutes and agendas are now available on the website. MTA also just appointed a new CEO, Stephen G. Bland to start August 25, 2014. He has worked in New York, Pennsylvania and Connecticut. He has a lot of experience and will be a great addition to MTA.

Jerome Kyles spoke about Taxi USA. There are eight new Toyota Prius' on the road. There are also two new wheelchair vans that have replaced a couple with high mileage. He also made APAC aware that one of the three cab companies under Taxi USA, *1-800 Taxi* no longer belongs to Taxi USA. *Taxi Taxi* takes their place. The colors remain the same, the name has just changed.

AccessRide Guide Book Sub Committee gave their report. Donna DeStefano sent Felix Castrodad and Ashley Marlow suggested revisions with the committee's comments. Felix Castrodad has been working on the comments and was hoping he would have a draft ready for today's meeting but wasn't able to have them ready. He will have them ready shortly. He thought the comments were great, very helpful

and very do-able. He stated that once he hears back from all parties involved at MTA he would send out a draft by early next week. Donna DeStefano applauded and thanked Felix for all his work and appreciates him very much.

Felix Castrodad said that the MTA No Show Policy would soon be distributed to the APAC Committee. It is still being reviewed.

Emily Hoskins gave the Membership Committee report. Emily nominated Lorri Mabry nominated for membership. Lorri is a consumer and has shown interest in joining APAC. Mention was made to nominate Lorri as a new member of APAC.

Donna DeStefano asked if Ashley Marlow could send the APAC members the updated list of members. Ashley Marlow said she would.

Patricia Valladares explained that a letter is sent to members who are not attending to ask if they are still interested in serving on the APAC Committee. If they are not, the letter asks if someone else in their organization is interested. APAC needs members that are actively involved.

Tricia Griggs asked if the APAC Committee list is available on the website. Felix Castrodad confirmed that the member list is not on the website but we have talked about posting it. Currently, the names of the organizations and agencies are posted on the website. Felix suggested waiting until after the APAC By-laws are revised to see how many members are required. Once we have an idea what the membership requirements are we can post the membership. We are in the process of recruiting new members so waiting until the revision is final we wouldn't be constantly changing information. The names of APAC members and the organizations and agencies represented would be posted.

Felix Castrodad said the APAC By-laws would be revised next. He wants to get the AccessRide Handbook revisions finished first.

Patricia Valladares asked if anyone needed the APAC By-laws and it was discovered everyone would like a copy emailed to them.

Patricia Valladares asked if Jane Welling could be the representative for MNPS for the student training. MTA wants to train students on how to ride the fixed route. Felix said he would be happy to contact Fred Carr to establish some connection. Jane said she would be happy to help in any way she could.

Zeda Riggs said there was light to moderate ridership to MNPS each day.

Zeda Riggs spoke to Jerome Kyles about turning texting capabilities back on. Jerome confirmed that the text message capabilities were turned back on. Tricia Griggs said she's only received one.

Patricia Valladares asked if Taxi USA was meeting every week with MTA. She would like someone from APAC to attend those meetings. It would be helpful for all parties involved to provide better service, as most of the complaints are with the taxis.

Tracy Beard told everyone about Nashville Next. Right now the city is going through their planning. The next topic is transportation and mobility on August 5th at the Municipal Auditorium from 4 P.M. to 6 P.M. Room 417. Anyone living in Davidson County should look at the proposed plans. It would be very helpful for anyone with disabilities to give their input. Questions about sidewalks are being asked. This could really be in our interest to attend. The survey is also being offered online if you cannot attend.

Dan Dillon spoke about recertifications for AccessRide eligibility. In the past you have to have the application signed by a doctor or social worker. To him it seems like a waste of time since he's been blind his entire life and it will never change. He wants the process to be more efficient. Zeda Riggs let Dan Dillon know that every three years this process must happen. Although, she can look into seeing if the policy can change for people like Dan whose condition will not change. Tricia Griggs believes this is a federal law guideline not just an MTA guideline.

4. Public Comments

No public comments.

5. Adjournment

The next meeting is scheduled for Wednesday, September 24, 2014 at 1pm and will be held at Music City Central.

MTA Reports

July 23, 2014

ADA Paratransit Eligibility Determinations for May 2014

Number of applications distributed this month 113

Number of applications for recertification's distributed this month 203

Number of applications received for review this month 102

Number of reviews completed this month 85

Number of applicants determined unconditionally eligible 55

Number of applicants determined conditionally eligible 15

*Applicant can be determined eligible for more than one conditional status

Conditional-Path of Travel 5

Conditional- Variable Disab 3

Conditional- Orientation 0

Conditional- Winter Months 0

Conditional- Summer Months 0

Transitional 0

Temporary Training 0

Temporary Disability 1

Temporary Interim 20

Number of Applicants determined not eligible 1

Pending 4

Recertification's 18

Number of appeals requests received this month 0

Number of appeals decided this month 0

Applications requested 113

Applications undeliverable 1

Applications faxed 2

Total amount mailed 110

FYTD Total 1139

ADA Paratransit Eligibility Determinations for June 2014

Number of applications distributed this month 104

Number of applications for recertification's distributed this month 279

Number of applications received for review this month 81

Number of reviews completed this month 76

Number of applicants determined unconditionally eligible 58

Number of applicants determined conditionally eligible 13

*Applicant can be determined eligible for more than one conditional status

Conditional-Path of Travel 2

Conditional- Variable Disab 3

Conditional- Orientation 0

Conditional- Winter Months 0

Conditional- Summer Months 0

Transitional 0

Temporary Training 0

Temporary Disability 2

Temporary Interim 0

Number of Applicants determined not eligible 0

Pending 5

Recertifications

Number of appeals requests received this month 0

Number of appeals decided this month 0

June 2014 Applications

Applications requested 107

Applications undeliverable 3

Applications faxed 1

Total amount mailed 104

FYTD Total 1243

Ridership Report

Total Ridership (Van and Overflow) - year to year

May 2014: 35,166

May 2013: 32,996

Number Change: Increased by 2,170

Percent Change: Increased by 6.6%

Total Ridership (Van) - year to year

May 2014: 28,778

May 2013: 25,178

Number Change: Increased by 3,600

Percent Change: Increased by 14.3%

Total Ridership (Overflow) - year to year

May 2014: 6,388

May 2013: 7,818

Number Change: Decreased by 1430

Percent Change: Decreased by 18.3%

Total Ridership (Van and Overflow) - year to year

June 2014: 33,201

June 2013: 30,021

Number Change: Increased by 3,180

Percent Change: Increased by 10.6%

Total Ridership (Van) - year to year

June 2014: 27,390

June 2013: 22,963

Number Change: Increased by 4,427

Percent Change: Increased by 19.3%

Total Ridership (Overflow) - year to year

June 2014: 5,811

June 2013: 7,058

Number Change: Decreased by 1,247

Percent Change: Decreased by 17.7%

Travel Training

May

One on One 32

Group Presentations 8

Number of Attendees 863

Fixed Route 0

Survey 28

Seniors Attended 152

Seniors Trained 25

June

One on One 97

Group Presentations 2

Number of Attendees 9

Fixed Route 0

Survey 94

Seniors Attended 1

Seniors Trained 38