

AUGUST 1, 2017 FARE STRUCTURE REVISIONS FREQUENTLY ASKED QUESTIONS

What change is going into effect?

Fares now include two-hour, no-cost transfers and fare reductions.

Why is this happening?

Nashville Mayor Megan Barry proposed free transfers in her July 1, 2017 Metro Budget. The budget was adopted by the Metro Council and have been approved by the MTA board.

What is the timeline for the fare changes?

The two-hour, no-cost transfers and fare reductions are in effect August 1.

What is a transfer and how do I get one?

A transfer is a ticket good for two hours to complete a trip. The two-hour transfer window would start when the customer boards the bus. Customers will need to request a transfer when boarding.

What if I've already started using a multi-ride or multi-day pass when the new fare structure begins?

There will be no refunds/exchanges on fare media purchased before August 1.

Will this affect RTA customers?

No. All fare restructuring will affect MTA riders only.



For more information, please call Customer Care: 615-862-5950

AUGUST 1, 2017 FARE REDUCTIONS

	Current	Approved	Reduction
Adult			
Local, Airport & BRT lite Services	\$1.70	\$1.70	\$0.00
2nd Ride Transfer (<i>within 2 hours of boarding</i>)	\$1.70	\$0.00	(\$1.70)
Express Service	\$2.25	\$1.70	(\$0.55)
All-Day Pass	\$5.25	\$3.25	(\$2.00)
7-Day Pass	\$24.00	\$16.00	(\$8.00)
20-Ride Local	\$32.00	\$32.00	\$0.00
20-Ride Express	\$42.00	\$32.00	(\$10.00)
31-Day Pass	\$84.00	\$55.00	(\$29.00)
Annual Pass	\$1,000.00	\$600.00	(\$400.00)
Youth (ages 5-19)			
Youth (<i>ages 4 and younger</i>)	No Charge	No Charge	No Charge
Youth (<i>ages 5-19</i>)	\$1.00	\$1.00	\$0.00
2nd Ride Transfer (<i>within 2 hours of boarding</i>)	\$1.00	\$0.00	(\$1.00)
All-Day Youth Pass	\$3.50	\$2.25	(\$1.25)
7-Day Youth Pass	\$16.00	\$10.00	(\$6.00)
31-Day Youth Pass	\$58.50	\$38.00	(\$20.50)
StrIDe pass (<i>MNPS students grades 9-12; valid 2017-2018 MNPS ID card required</i>)	No Charge	No Charge	No Charge
Seniors (ages 65 and older) & People with Disabilities			
1-Ride	\$0.85	\$0.85	\$0.00
2nd Ride Transfer (<i>within 2 hours of boarding</i>)	\$0.85	\$0.00	(\$0.85)
All-Day Pass	\$3.25	\$2.00	(\$1.25)
20-Ride Discounted Pass	\$17.00	\$17.00	\$0.00
31-Day Discounted Pass	\$44.00	\$29.00	(\$15.00)
AccessRide			
Single Ride	\$3.40	\$3.40	\$0.00

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