Proposed Fall 2021 Service Changes
Fall 2021 Service Changes

- Fall 2021 priorities
  - 100% service level
  - Better Bus

- Guiding Principles
  - Restore levels to 100% pre-pandemic
  - Social equity
  - High-quality service on major routes
  - Balance needs and resources
  - Advance Better Bus
  - Maintain flexibility
Fall 2021 - Route Changes

• Route Modification
  – 5 Bellevue
    » Simplify service
Fall 2021 - Route Changes

- Route Modification
  - 22 Bordeaux
    » Shift alignment from Taylor/Delta to Rosa Parks/Garfield
    » Makes long-term detour permanent
Fall 2021 Better Bus Service Changes

• What is Better Bus?
  – 5-year plan for improving bus service
  – Part of City Transportation Plan

• What is included?
  » Earlier/later service
  » Buses more often
  » New connections
  » Transit centers and upgraded stops
  » Access improvements
Fall 2021 Better Bus Service Changes

• Approximately 7% increase over pre-pandemic levels

Pie chart showing:
- Span: 40%
- Connections: 26%
- Frequency: 21%
- Access: 13%
Fall 2021 - Span of Service Improvements

• Frequent Network
  – Earlier Service
    » All routes starting at 5:15 a.m. Saturdays
  – Later Service
    » From 11:15 p.m. to 12:15 a.m. Weekdays
    » From 10:15 p.m. to 12:15 a.m. Saturdays
    » From 9:15 p.m. to 11:15 p.m. Sundays

• Local Routes
  – Earlier Service
    » Some routes starting at 5:15 a.m. Saturdays
  – Later Service
    » Most routes to 11:15 p.m. seven days a week
Fall 2021 - Frequency Improvements

• Frequent Network
  – Evenings & Weekends
    » Upgrading to 20-30 minutes

• Local Routes
  – Weekday peak times
    » Route 8 - 8th Avenue South
    » Upgrading to 30 minutes
Fall 2021 - Route Changes

- Route Extension
  - Route 17 12th Avenue South
    » Connects to Route 7 Hillsboro and the new Hillsboro Transit Center opening Fall 2021
Fall 2021 - Route Changes

• New Route
  – 79 Skyline
  » Connecting Hunters Lane High School, Dickerson Road Walmart (Route 23 Dickerson), Skyline Medical Center, and Madison Library (Routes 56 Gallatin and 76 Madison)
  » Potential connection to 34 Opry Mills, including Walton Lane/Gallatin Road
Fall 2021 – WeGo Access

- **Access Span**
  - Extend to match fixed-route service hours

- **Access on Demand**
  - Extend to 8:00 p.m.
WeGo Link

• Mobility on Demand (MoD) pilot program
  – First-mile/last-mile connector
  – Paratransit accessible

• South Nashville zone serves stops at Nashboro Village and Bell Road/ Murfreesboro Pike

• Beta testers are needed and can sign-up at: bit.ly/WeGoLinkBeta
QuickTicket & Fare Capping

- Fare Capping allows all users with a QuickTicket account to take advantage of bulk discounts such as daily and monthly pass pricing.

- This is a key social equity initiative, enabling lower-income riders access to discounts that were previously out of their reach.

- The expense to the Authority is in the form of lost revenue from customers who previously overpaid for fare product.
Next Steps

- Public comment period
  - May 26th – June 16th
  - Public Meetings
    » Tuesday, June 8 from 12-1:30 p.m. Webex meeting 187 049 1520
    » Wednesday, June 9 from 6-7:30 p.m. Webex meeting 187 659 7059
    » Phone access 720-650-7664
    » Meeting registration and service change info at WeGoTransit.com or 615-862-5950

- Assess public comments and revise proposals
  - June 17th – July 2nd

- Final recommendations for Board approval
  - July 22nd

- Implement service changes
  - October 3rd
Next Steps

• Public comments accepted through June 16
  – Meeting attendance is not required for comments
    » Email comments to WeGoTransit@nashville.gov
    » Call in comments to 615-862-5686
    » Mail comments to:
      – WeGo Public Transit Community Engagement
        Attn: Public Comments
        430 Myatt Drive
        Nashville, TN 37115

To request this information in an alternative format, call 615-862-5950 for the ADA Coordinator.
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