



## MEDIA ADVISORY

FOR IMMEDIATE RELEASE:  
September 9, 2020

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### **WeGo service changes see adjustments for social distancing** ***Additional trips on some routes added, return to front door boarding begins Sept. 13***

**NASHVILLE** – Effective Sunday, September 13, WeGo Public Transit will increase the number of trips on certain routes during peak times to help alleviate crowding onboard and promote social distancing. The fall service changes also include a return to front door boarding practices and resumption of fare collection.

In April, WeGo permitted bus operators to allow rear door boarding and forego collecting fares to better control passenger flow onboard due to COVID-19. Ongoing work to install operator compartment shields between the bus operator's seat and the front door and the campaign to promote the use of face coverings while riding transit allows the agency to resume front door boarding and fare collection while balancing customer transportation needs and the continued health and safety of bus operators.

#### **Fall Service Changes**

Building upon the Saturday+ enhanced scenario introduced earlier this summer, the fall service changes feature additional trips on the following routes to allow for proper social and physical distancing:

- **6 Lebanon** – extra trips will be added in at 7:15 a.m. and 9:15 a.m. on Weekdays.
- **7 Hillsboro** – extra trips will be added in at 6:05 a.m., 7:15 a.m., and 8:05 a.m. on Weekdays.
- **55 Murfreesboro** – extra trips will be added to the full route to Hickory Hollow throughout the day. Please consult the [Route 55 schedule](#) for detailed information.

In addition, the Route 77 Thompson stop at Greentree Terrace Apartments will become a regular stop and be served on all trips. The stops at Radnor Towers and Sidco & Norris will remain flex stops. Customers may request a pickup at these locations by calling 615-862-4646.

All bus routes not mentioned above will continue to operate on the Saturday+ Enhanced schedule put into effect on May 31, including the additional trips operating only from Downtown to the mid-point of routes 22 Bordeaux, 52 Nolensville, 55 Murfreesboro, and 56 Gallatin. More information about that service can be found in this WeGo release from [May 26, 2020](#).

An overview of the new plan is available at WeGoTransit.com and individual route schedules will be available online on Wednesday, September 9. Members of the public are encouraged to sign up for WeGo's newsletter, follow them on social media, and visit WeGoTransit.com for continuous updates.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.