



# Individuals with Disabilities Discount Card Application

The Discount Program makes it easy for individuals with disabilities to qualify for reduced fares.

## Application Instructions

- Fully complete Sections 1, 2 and 3.
- Submit one Disability Support Document (See Section 2).
- Applicants unable to supply support documentation must have a licensed health care professional complete and sign the required fields in Section 4.
- Include a \$3.00 processing fee
- Submit completed application in person to WeGo Central Ticketing Office at 400 Dr. Martin L. King Jr. Blvd, Nashville TN 37219.

## Section 1: Cardholder Contact Information (All fields in Section 1 are required)

Last Name:	<input type="text"/>	First Name:	<input type="text"/>	M.I.:	<input type="text"/>
Address:	<input type="text"/>			Apt #	<input type="text"/>
City:	<input type="text"/>	State:	<input type="text"/>	ZIP:	<input type="text"/>
County:	<input type="text"/>	Birth Date	<input type="text"/>	Male	<input type="checkbox"/>
Daytime Phone:	<input type="text"/>	Evening Phone:	<input type="text"/>	Female	<input type="checkbox"/>
Cell Phone:	<input type="text"/>	Email:	<input type="text"/>		

## Section 2: Disability Support Document

Check the one document you are submitting to verify eligibility.

- |  |   |
|--|---|
| <input type="checkbox"/> DMV placard and current vehicle registration                                      | <input type="checkbox"/> VA hospitalization card    |
| <input type="checkbox"/> Veterans Administration (VA) letter referencing disability                        | <input type="checkbox"/> SSI Award Letter           |
| <input type="checkbox"/> Social Security Letter referencing a disability                                   | <input type="checkbox"/> Copy of a recent SSI check |
| <input type="checkbox"/> Disability statement from an authorized social service agency                     |   |
| <input type="checkbox"/> A completed Professional Certification found on the next page of this Application |   |

## Section 3: Signature

### Applicant Acknowledgement and Release of Information

By signing, I attest the information on this application is true and correct. I understand I may lose privileges granted under the WeGo Discount Card program if any of the statements made on this application are false or inaccurate. I understand information provided is confidential and shall not be released without my approval or court order. If applicant is unable to sign, the signature of a conservator is required. I understand my Discount Card is non-transferable.

Applicant Signature: \_\_\_\_\_

Application Date:

Legal Guardian or Conservator Signature: \_\_\_\_\_  
(for applicants unable to sign)

Application Date:



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Note: Section 4 below is required to be completed only if this Professional Certification is the one disability support document you are submitting to verify eligibility as checked in Section 2 of this Discount Card Application.

## Section 4: Professional Certification

**Applicant's Release:** I authorize the health care professional or authorized agency representative completing this application to release to Nashville MTA information about my disability.

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**The following section MUST be completed by a licensed professional.**

The applicant above requests certification as disabled for issuance of a WeGo Fare Discount Card to access transit at a reduced rate. Eligibility per the Federal Transit Administration includes individuals "who by reason of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including any individual who is a wheelchair user or has semi-ambulatory capabilities), cannot use effectively, without special facilities, planning, or design, mass transportation service or a mass transportation facility."

**Please mark all conditions that affect the applicant's ability to use mass transit.**

- The person cannot board or leave a transit bus with reasonable speed and/or without aid from another person.
- The person cannot stand without major support in a moving vehicle under normal acceleration and deceleration
- The person has an **uncorrectable** vision impairment, which makes it difficult or impossible to read bus information or bus stop signs.
- The person has an **uncorrectable** hearing loss, which makes it difficult or impossible to hear verbal announcements or bus information through either direct personal or electronic communication.
- The person needs (for valid medical reasons) the aid of a cane, crutches or other mechanical devices to assist them in moving about.
- Due to physical or mental conditions, the person cannot use the bus without the help of another person or special training.

The person's disability can generally be described as: \_\_\_\_\_

Disability is permanent.  Disability is temporary lasting until: \_\_\_\_\_

I hereby certify that the above information is true and correct, and that the individual named herein has a disability that limits his or her ability to use the services of the Nashville MTA.

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name of Physician or Agency: \_\_\_\_\_

Agency Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP: \_\_\_\_\_ Phone: \_\_\_\_\_

### For Office Use Only

Approved  Not Approved By: \_\_\_\_\_ Date: \_\_\_\_\_

## Section 5: General Information

### How do I obtain my WeGo Discount Card?

All applicants must complete the **WeGo Discount Card Application** in its entirety. There is a processing fee of \$3.00.

Applicants must bring their completed Discount Application and required supporting documents in person to **WeGo Central Ticketing Office** at 400 Dr. Martin L. King Jr. Blvd, Nashville TN 37219.

### WeGo Central Discount Card Distribution Hours of Operation

**WeGo Central Ticket Office will distribute cards during the following hours:**

- Monday – Friday 9AM - 5PM
- Saturday 9AM - 4PM
- Sunday 10:30AM - 2PM
- Closed holidays

### Questions or to replace a lost or stolen card

For Discount Program questions or to replace a lost or stolen Discount Card:

- Please call us at 615-862-5950 or email us at [mta.mccticketoffice@nashville.gov](mailto:mta.mccticketoffice@nashville.gov)
- A non-refundable \$3 replacement fee applies for lost, stolen or damaged cards.

### Discount Policy

Visit our website at [www.WeGoPublicTransit.com](http://www.WeGoPublicTransit.com).

### Route and Schedule Info

Visit [www.WeGoPublicTransit.com](http://www.WeGoPublicTransit.com) and click on Bus Services pull-down menu for Route Maps, Schedules, Fares, Trip Planner and additional information

Contact Customer Care at 615.862.5950

### Additional Information

The WeGo Discount Card is the property of WeGo Public Transit and must be presented when boarding WeGo Public Transit or RTA transit services. Be advised that this card shall be surrendered upon request by a WeGo Public Transit official. Photos that are faded or illegible may be considered invalid and subject to confiscation. It is the responsibility of the card holder to maintain the card in good, useable condition.



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