Thank you for contacting MTA AccessRide regarding paratransit transportation services.

Metropolitan Transit Authority is a public transportation provider that funds AccessRide Paratransit Service to the Davidson County area. MTA’s fixed route system consists of bus services that operates on established routes, days and scheduled times within Davidson County.

The Metropolitan Transit Authority AccessRide program is a publicly funded paratransit service, which operates specialized van services for persons with disabilities who are unable to use regular fixed-route buses. AccessRide provides door-to-door paratransit service within Davidson County. This equivalent, complementary service or ADA Paratransit service is provided to persons who, because of their disabilities, are unable to independently ride a bus. **ADA Paratransit must be provided within the same geographic service area and during the same service hours as fixed-route bus service.**

**Visitor Paratransit Service**

Paratransit service may be provided to ADA certified eligible persons who are not currently certified within the Davidson County area. All visitors are required to provide a minimum amount of information to AccessRide to determine eligibility to utilize paratransit service. Visitors must provide the following:

- An ADA eligibility card or letter from another region
- Proof of address and documentation of a transportation disability (if not readily apparent)
- The complete address of where residing while visiting in Davidson County.

Visitors are eligible for service for any combination of 21 days during any 365-day period beginning with the visitor’s first use of service. Visitors returning to the region whose visitor eligibility has expired must reapply for visitor eligibility. Those planning to return to the region within a year, frequently visit the region or stay in the region over 21 days are encouraged to submit an application for AccessRide paratransit service.

Please mail or fax your ADA Visitor Registration form and a copy of your ADA transit eligibility card or letter, or proof of address and supporting letter to:

**MTA AccessRide**

430 Myatt Drive  
Nashville, TN 37115  
Fax (615) 880-3294

An MTA AccessRide representative will contact you by phone or mail to provide you with your AccessRide paratransit identification number and program information.

Thank you for contacting MTA AccessRide. If you need additional information or have a question concerning our accessible services, please call us at (615) 880-3596.
ADA Visitor Registration Form

Please Print All Information:

NAME: (Last)   (First)   (Middle I.)
Mr.  Ms.  Mrs.
ADDRESS:
CITY OR TOWN:   STATE:   ZIP:
DATE OF BIRTH:   (Month)   (Day)   (Year)
HOME PHONE NUMBER:   FAX NUMBER (if any)
IN CASE OF EMERGENCY NOTIFY:
NAME:   PHONE NUMBER:
DO YOU REQUIRE AN ATTENDANT TO USE LIFT-EQUIPPED BUSES?
YES  NO  SOMETIMES
TYPE OF DISABILITY:
Physical  Visual  Please describe disability: _______________________
Mental  Hearing
DOES YOUR DISABILITY PREVENT YOU FROM USING ACCESSIBLE BUS TRANSIT?
YES  NO
DO YOU USE A WHEELCHAIR OR OTHER MOBILITY AID?
Manual wheelchair  Electric wheelchair  Scooter  Other (Describe) ______
Cane/ Crutches  Walker  White Cane  Guide Dog  Portable Oxygen
IF YOU USE A MANUAL WHEELCHAIR, CAN YOU TRANSFER TO A CAR?
YES  NO

I certify that the above statements are true and correct to the best of my knowledge. I understand that supplying false information can disqualify my application and/or subsequent registration.

APPLICANT SIGNATURE:

APPLICANT UNABLE TO SIGN: This form signed and certified on behalf of applicant by:
NAME:   RELATIONSHIP TO APPLICANT:

Mail Completed Form To:

MTA AccessRide, 430 Myatt Drive, Nashville, TN 37115
(615) 880-3596  Fax (615) 880-3294.