

WeGo Access Policy Advisory Committee

11/28/2018

1:00 p.m. – 2:30 p.m.


WeGo Central

Community Meeting Room

400 Dr. M.L.K. Jr. Blvd.

(formerly Charlotte Ave.)

Nashville TN 37219

 Please Note New Location!

AGENDA

15 minutes	Introduction <ul style="list-style-type: none">• Call to Order, Welcome and Introductions Meeting Minutes <ul style="list-style-type: none">• Approval of meeting minutes from September 19, 2018 APAC Sub-Committee Updates <ul style="list-style-type: none">• Bylaws Sub Committee• Nominating Sub Committee	James Brown, Chair Debbie Chadwick, Chair Gerome Bowen, Chair
3 Minutes per person	Public Comments	Public
15 minutes	MTA Progress Report <ul style="list-style-type: none">• Review of statistics September and October• WeGo on Time performance• Complaints WeGo• Access On Demand update	Marilyn Yokley, WeGo Access Manager
10 minutes	Taxi USA - Update <ul style="list-style-type: none">• Total trips Taxi USA• Complaints Taxi	Christi Harper, Taxi USA
15 minutes	New Business <ul style="list-style-type: none">• Update on new providers• Update on IVR, arrival calls• Access on Demand Update	Marilyn Yokley, AccessRide Manager Marilyn Yokley, AccessRide Manager Dan Freudberg, Director of Service Quality
5 minutes	Chair's Report	James Brown

Next Meeting:

Wednesday, January 23, 2018

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