



**AccessRide Policy Advisory Committee**

Meeting Minutes  
 March 27, 2019

**Opening**

The regular meeting of the AccessRide Policy Advisory Committee was called to order at 1:00 p.m. on March 27, 2019 at WeGo Central 400 Dr. Martin Luther King Blvd. Nashville, TN 37219 by James Brown, Chair.

**Present**

<b>APAC</b>	<b>WeGo</b>	<b>Supplemental Providers</b>	<b>Guests</b>
James Brown	Tanisha Simmons	AkremHasson American Music City	
John Forbes	Tarnya Burton-Sanders	Mohamad Hanson Mobility On Demand	Sandra Hunt
Jack Jakobik	Dan Freudberg	Marta MJ Jones  Taxi USA	
Gerome Bowen	Brittany Ellis	Taxi USA  Christi Harper	
Walter Searcy	Zeda Riggs		
Bill Zagorski			
Patrick Neazer	Julie Timm		
Sheila Hansen	Steve Bland		
April Meredith	Marilyn Yokley		
Tonya Chavez			
Tom Hixson			



Natasha Wilkens			
Roger Womack			

**Excused Absences**

<b>APAC</b>	<b>MTA</b>	<b>Providers</b>
Lori Mabry	Miriam Leibowitz	
Linda Brown		
Christi Earhart		
Tonya Brown		
Kate Dieitzer		
Frank Meeuwis		
Debbie Chadwick		
Patricia Vallaadres		

**Opening**

The regular meeting of the [Organization/Committee Name] was called to order at 1:01 p.m. on March 27, 2019 at WeGo Central 400 Dr. Martin Luther King Blvd. Nashville, TN 37219 by James Brown, chair of APAC Committee.

APAC Purpose Statement was read.

**Approval of Meeting Minutes**

January 23, 2019 meeting minutes were approval.



## **Steve Bland and Walter Searcy Conversation**

Steve Bland, CEO and Walter Searcy, MTA Board member spoke about WeGo Transit Authority organization background and how it operates. MTA was created under the metro charter it is chartered as an subsidiary independent authority of Metro Nashville Government. In the charter the board is set at 5 members who are appointed by the Mayor and are confirmed by Metro Counsel. The 5 year terms are staggered which are renewable. The MTA Board is broken down into a committee structure; the Financial Committee is chaired by Walter Searcy, NICE committee (New Initiatives in Community Engagement) chaired by Janet Miller. The 5 members of the board are Gail Carr Williams (Chair); Janet Miller (Vice Chair); Glenn Farner; Hannah Breen; and Walter Searcy. Board members are not paid. The interest of the board is how to enhance the relationship and communication between APAC and the board.

RTA is adopting the WeGo brand.

Steve Bland and Walter Searcy encourage APAC Committee Members to attend board meeting. There board meeting is 4th Thursday in every month. Walter encourages participation with the board. The vision of the MTA board is to revisit some of the transit issues. The Board remains committed to advancing a quality product that is responsive to this committee now and as it emerges.

It was asked if an APAC representative could be on the board, a non-voting spot on the board.

## **Sub-Committee Report**

Nominations Committee Report  
Committee Chair

Gerome Bowen, Nominating

Shelia Hansen ; Bill Zagorski; and Patrick Neazer were nominated for the APAC Advisory Committee by Gerome Bowen.

## **Public Comments**

John Forbes stated the automated call runs to fast; those with disabilities have a hard time understanding the automated lines. The access ride drop-off and pick-up points needs to be addressed, there isn't a designated area at the Nashville Airport. Mr. Forbes would like to know the status of consideration of adding caption service to the meeting.

Sandra Hunt and Earl Hunt spoke on inconsistencies' with access ride regarding their son (Cameron Hunt). Access ride arrives extremely early and late, their son has been left behind.



There is also confusion on his pick-up point at St. Thomas West. Mrs. Hunt asked could the 5-minute window be reviewed, she doesn't think it's adequate. Marilyn Yokely stated agencies across the country give a 5-minute window. Mrs. Hunt spoke on drivers being rude. Mrs. Hunt stated she had submitted several complaints but nothing has been done.

## **Access On Demand Update**

Dan Freudberg, Director of Service Quality, gave APAC Access on Demand Recommendations.

- Natasha proposed to continue watching the cost of on-demand service for the next quarter.
- Dan advised the committee regardless of the increase in trip service will result in increase in cost.
- On-demand is a pilot program it hasn't been adopted at this time. The pilot program started in April 2018.
- Dan recommends putting measures in place to reduce the distance from 14 to 12 miles. The average on-demand trip is 13 to 14 miles. The average WeGo access trip is 8 miles.
- Dan suggest shared ride for funding through FTA.
- Dan recommends the reduction of 14 miles and an additional \$1.00 per mile.
- Dan will be doing a similar presentation to the board in April.
- APAC recommends more data.

Natasha made a motion to decrease the mileage from 16 to 14 in order to reduce the cost of \$72,000.00.

## **Adjournment**

was made by James Brown at 3:04pm

## **Next Meeting**

Wednesday, May 22, 2019 WeGo Central Community Meeting Room 400 Dr. Martin Luther King Jr. Blvd. (formerly Charlotte Ave.) Nashville TN 37219.



## **Adjournment**

The meeting was adjourned at 3:04 p.m. by James Brown, Chair. The next meeting will be at 1:00 p.m. on May 22, 2019, WeGo Central Community Room 400 Martin Luther King Blvd. Nashville, TN 37219

Minutes submitted by: Taryna Burton-Sanders, MTA