

What is WeGo Link?

WeGo Link is a partnership between WeGo Public Transit, Uber, and Mobility Solutions that connects our riders to bus stops that are just a little outside of their reach through on-demand rides.

This service is for any rider whose walk from their stop is tricky for any reason, such as a stubbed toe, a lack of proper sidewalks, inclement weather, any kind of disability, or maybe just a bad day. Regardless why, we've got you covered.

Where is this available?

Right now, this service is available along 55 Murfreesboro Pike at Nashboro and Bell Stations and in the area around the stops. To see the exact service area and whether or not your destination is within the WeGo Link zone, check out our interactive map at wegoтранit.com.

How does this work?

First, make sure your stop ends or begins at one Nashboro or Bell Stations and will complete within the WeGo Link zone. To use Uber, you'll need to download a voucher the first time you use the service. You can do so here: t.uber.com/WeGoLinkAntioch. After that, book a trip like you would normally. The discount will be automatically applied to your trip as long as it fits within restrictions.

To use Mobility Solutions, call 615-844-3399 to book your trip.

How do I choose between using Uber and Mobility Solutions?

You may choose to use Uber if you have experience using the service or have a smartphone.

Mobility Solutions is best for riders who need wheelchair accessibility, would like to use cash for their trip, or are 17 years old or younger.

Are there restrictions to when I can use this service?

Yes, your trip must begin or end at either the Nashboro or Bell Station bus stops and be completed within the designated service area.

This service is only available 5 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturdays. It is not available on Sundays or Holidays.

You must be age 18 or older to use Uber, per their restrictions. Riders age 17 or younger may use Mobility Solutions.

How much does this cost?

Most WeGo Link trips will only cost \$2.

If you use Uber, your price may increase if you book your trip during surge pricing or if your trip extends too far within the service area.

Does this cover the price of a 1-Ride?

No. Riders will still have to pay or use their bus pass as they board the bus. The cost of WeGo Link only covers the Uber ride.

Are there any restrictions to when this service can be used?

Yes. All trips must begin and end within the outlined area in the map below and must be made between 5 a.m. and 8 p.m. Monday through Friday, and 8 a.m. and 5 p.m. on Saturdays. This service is not available on Sundays or holidays.

Is WeGo Link ADA accessible?

Yes. Riders needing wheelchair access will need to book through Mobility Solutions at 615-844-3399.

